



For Immediate Release
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MADIGAN FILES LAWSUIT AGAINST DUPAGE COUNTY INTERNET RETAILER

Chicago - Attorney General Lisa Madigan filed a lawsuit today against a DuPage County online sporting goods retailer who faces a range of allegations including the failure to provide consumers with purchased products. The suit, filed in DuPage County Circuit Court, names Brian H. Meyer, doing business as BHM Golf of Villa Park, as the defendant.

Madigan's Consumer Fraud Bureau and the Better Business Bureau have received more than 200 consumer complaints about Meyer's business practices. According to the consumers' complaints, BHM Golf allegedly has:

- failed to send consumers the products they purchased,
- sent consumers the wrong products,
- sent consumers damaged or unusable products,
- advertised products that were not in stock,
- waited several months to ship purchased products,
- overcharged consumers for products,
- advertised no delivery charges and subsequently charged consumers a shipping fee,
- failed to answer consumers' telephone calls and e-mails regarding service complaints, or acted in a belligerent and abusive manner in response to consumer complaints or inquiries, and
- refused to refund consumers' accounts for failure to deliver, delivery of the wrong product or overcharges.

“There is no justification for retailers accepting payments and failing to deliver the products and services that they promised to consumers,” Madigan said. “My office is committed to enforcing Illinois' laws to protect consumers from fraud or deceptive conduct.”

Madigan's lawsuit alleges that Meyer violated the Illinois Consumer Fraud and Deceptive Business Practices Act and asks the court to prohibit Meyer from engaging in the business of selling sporting goods over the Internet and from

further violating Illinois' consumer protection laws. The lawsuit seeks restitution to consumers and court costs.

In addition, Madigan's suit seeks a civil penalty of \$50,000 and additional penalties of \$50,000 for each violation found to have been committed by Meyer with the intent to defraud.

Assistant Attorney General Sarah Alipourian is handling the case for Madigan's Consumer Fraud Bureau.

Consumers who believe that they may be the victim of consumer fraud can download a consumer complaint form at www.illinoisattorneygeneral.gov/consumers or call the Attorney General's Consumer Fraud Hotline at one of the following numbers:

Chicago 1-800-386-5438

Springfield 1-800-243-0618

Carbondale: 1-800-243-0607

Spanish-language Hotline: 1-866-310-8398

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